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Re: Request for Proposals K09-9114-25G
Application Software Development

AMENDMENT #4

Dear Interested Party:

The Administrative Office of the Courts (AOC) hereby makes the following clarifications/changes to the above referenced Request for Proposal.

The following consists of questions raised by potential bidders on the above referenced solicitation and the AOC's responses.

Q1. What would be the required level of support (L1 / L2 / L3)?

A1. L3

Q2. We have a gap between the phases Pilot Program Complete ((21 months) and Open Source Download (24 months)? What is the activity done during this gap?

A2. Documentation will be developed by MACRO to accompany the open source download materials

Q3. What is the scope of POC/Prototype which is expected to be evaluated after 4 months?

A3. The prototype would be able to query the case search data and load it and load the surveys from Classclimate to be mapped into the database.

Q4. Data to ClassClimate (Forward and Backward compatibility) Survey questions should have an effective date associated with them.

Is there any interface between JIS and Class Climate systems

A4. Survey questions should have an effective date associated with them.

Q5. Is there a plan to extend the bidding process?

A5. The bidding process will not be extended.

Thank you for your interest in doing business with the Maryland Judiciary.

Sincerely,

Karen Hoang
Procurement Specialist