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Questions/Responses No.1 to the
Invitation for Bids (IFB) K12-0085-J
Purchase and Install one Archion Synergy XTR 32TB Server with 2 years 24/7
Maintenance and Large Storage Rack

Ladies and Gentlemen:

The following questions for the above referenced RFP were received by e-mail and are answered and posted for all prospective Offerors who received the RFP. The statements and interpretations contained in the following responses to questions are not binding on the Maryland Judiciary unless the RFP is expressly amended. Nothing in the Maryland Judiciary's response to these questions is to be construed as agreement to or acceptance by the Maryland Judiciary of any statement or interpretation on the part of the Offeror asking the question.

1) Question: What version of Avid Unity MediaNetwork is currently installed?

Response: The Current version is 5.1. An upgrade is planned in the near future in order to comply with the migration to OSX Lion.

2) Question: How many chassis' are currently installed on the system?

Response: The Unity has one additional SAN chassis currently on the system that is separate from the Unity server. 2 Avids (mac) and 3 PCs are currently run to the system.

3) Question: What type and model of Fiber switch is being used and does it have free fiber ports for the uplink from the new chasis to the fiber switch?

Response: The fiber switch is a QLogic 16 port. There is a dedicated fiber switch with ample open ports.

4) Question: Will we need to include a new optical sfp for the fiber switch and will we need to provide a multimode fiber cable for the synergy connection ?

Response: A SFP will be required, along with a LC to LC cable.

5) Question: How will the scheduling of the installation and the ensuing downtime that will be required be handled - ie the Unity and renderfarm will need to be down during the installation period - approx 2 days. Will this be done during normal business hours or will it require night or weekend hours?

Response: The installation schedule shall be determined after award.

6) Question: What are the hours of freight elevator and building access - security considerations?

Response: There is no need for a freight elevator as the data room is located on the first floor.

7) Question: Will the machine room be able to accommodate both racks simultaneously for the transfer of equipment?

Response: There is, roughly, a 6'x5' foot print to work in.

8) Question: Is there a list of the existing equipment that is being moved ?

Response: QLogic 16 port fiber switch
**   Boxx RenderFarm 5u 10 node**
**   Avid Unity Media Engine**
**   Avid media Array XT**
**   Middle Atlantic power supply**
**   Quantum Super Loader 3a**
**   Cisco Catalyst 3750 24 port ethernet switch**
**   Furman XW 4600 Tower (would prefer to have this reside on a shelf in**
**   the new rack if possible)**

9) Question: Will there be any need for additional runs of ethernet networking, power, or any other cable runs that currently do not have appropriate lengths for the new equipment positions?

Response: There is a possibility that longer power cords and networking cables be provided, contingent upon the arrangement of the equipment in the rack. Cabling that connects the Synergy SAN to the Unity and the outlet is required. There are 4 dedicated circuits and enough power to meet out requirements. The outlets are laid out along the wall where the server rack should be.

10) Question: Will there be staff available during the installation for liason purposes and will edit suites be available for validation testing?

Response: Yes.

11) Question: Would you please clarify the stipulation of 2 year maintenance services versus the 2 years of 24/7 manufacturer support - is this the same thing or is this a request for onsite technical services ?

Response: The request for 2 year maintenance is to include annual support that is in addition to the manufacturer warranty. The maintenance shall include onsite services such as replacement of hardware/software of components, and to provide 24/7 telephone access to the Contractor and Archion for problem resolution for both the Archion Synergy XTR and the Unity Media Engine that the Archion Synergy XTR is being attached to.

12) Question: In regard to maintenance services, would the scope of coverage only include the Archion add on chassis, the entire unity, or all rack mounted hardware associated with this project?

Response: See Response to Question 11.

13) Question: Do you have an active hardware and/or software support with Avid on the Unity Medianetwork?

Response: No. This is being procured separately.

Date Issued: June 14, 2012
Colleen Cantler, Procurement Officer