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**Questions/Responses #7  
Maryland Electronic Court Core Acquisition  
RFP Project #K11-0030-29  
November 10, 2010**

Ladies and Gentlemen:

The following questions for the above referenced RFP were received by e-mail and are answered and posted for all prospective Offerors who received the RFP. The statements and interpretations contained in the following responses to questions are not binding on the Judiciary unless the RFP is expressly amended. Nothing in the Judiciary's response to these questions is to be construed as agreement to or acceptance by the Judiciary of any statement or interpretation on the part of the Offeror asking the question.

1. Question: Can the AOC elaborate and/or provide clarification for the following requirement:

MSR-108	The system shall allow an authorized user to enter the subject of a report as a group identified for purposes of summarizing public health data.
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**Response: This requirement has been eliminated from the RFP through Amendment #4.**

2. Question: RFP Section 2.5.6.3 reads: "The Contractor shall provide on-site support to AOC, JIS, and court staff and management for activities associated with implementation of the MDEC Core. This will provided throughout the implementation of the MDEC *Core in all court locations for a period of one year after formal acceptance of each implementation....*" Is it the AOC's intention for the Contractor to provide a full-time on-site support resource at the court locations or at the AOC?

**Response: Court locations. Support resource(s) must be available to respond to support requests at any court location for up to one year after implementation of that location.**

3. Question: Is it the AOC's intention for the support resource to commence for each individual court location or each production event which may include multiple locations as per Attachment L?

**Response: Yes, in either situation appropriate support is required.**

4. Question: The Cost Proposal (Attachment M) shows 27 tabs that require hardware costs. Please summarize your hardware requirements and the number of environments (e.g. Test, Training, Disaster Recovery, Production MDEC Pilot, Release 1.0, Release 2.0). Are there any hardware workstation or scanning requirements for the local courts?

**Response: All hardware required to support the proposed solution must be included in Attachment M – Cost Proposal. The number of environments needed to effectively construct, test, and deploy the solution throughout the development; pilot, release 1.0 and release 2.0 stages of the project shall be recommended by the offeror. All local court workstation requirements to satisfy the functional, technical and performance requirements should be included. The number of workstations should be based on the number of users included in Questions/Responses Document #5 dated 10-22-10. Scanners should be quoted at a volume of 500.**