

#	Abbreviation	Description
1.	ABA	American Bar Association
2.	ACM	Appellate Court of Maryland (formerly Court of Special Appeals)
3.	AD	Active Directory
4.	ADA	Americans with Disabilities Act
5.	ADR	Alternative Dispute Resolution
6.	AIS	Attorney Information System
7.	ALA	Application for Leave for Appeal
8.	AOC	Administrative Office of the Courts
9.	API	Application Programming Interface
10.	ВА	Business Analyst
11.	CA	Commissioner Assistant
12.	CBS	Court Business Services
13.	CC	Circuit Court
14.	ССР	Consistent Court Practice
15.	CCU	Central Collection Unit
16.	CHTD	Charted (Business Entities)
17.	CINA	Children in Need of Assistance
18.	CJIS	<u>Criminal Justice Information Systems</u>
19.	CLE	Continuing Legal Education
20.	CMS	Case Management System
21.	COA	Court of Appeals (obsolete)
22.	COMAR	Code of Maryland Regulations
23.	COSA	Court of Special Appeals (obsolete)
24.	COTS	Commercial Off the Shelf (software or hardware)
25.	СРС	<u>Court Professional Certificate</u>
26.	CPD	Court Practice Directive
27.	CPS	Child Protective Services
28.	CRM	Customer Relationship Management (Tyler's customer ticket system)
29.	CSV	Comma Separated Values (.csv text file format)
30.	DC	District Court
31.	DCHQ	District Court Headquarters
32.	DCM	Differentiated Case Management
33.	DELQ	Delinquency/Delinquent
34.	DOMV	<u>Domestic Violence Program</u>
35.	DSS	Department of Social Services
36.	DV	Domestic Violence
37.	DVO	Domestic Violence Office
38.	ECM	Electronic Content Management
39.	ECR	Enterprise Custom Report
40.	EFS	Electronic File and Serve
41.	EIN	Employee Identification Number/Federal Tax ID Number



#	Abbreviation	Description
42.	ERP	Enterprise Resource Planning
43.	ERPO	Extreme Risk Protective Order
44.	F&S	File and Serve
45.	FAQs	Frequently Asked Questions
46.	FIM	Family Involvement Meeting
47.	FTA	Failure to Appear
48.	FY	Fiscal Year
49.	GEARS	General Enterprise and Resource Support
50.	GRPA	Government Relations and Public Affairs
51.	ICM	Institute for Court Management
52.	ILDL	Instructor Led Distance Learning
53.	IOP	Intensive Outpatient Program
54.	ITIN/TIN	Individual Taxpayer Identification Number
55.	JCM	Judicial College of Maryland
56.	JFS/DJFS	(Department of) <u>Juvenile and Family Services</u>
57.	JIS	<u>Judicial Information Systems</u>
58.	LES	Lower Eastern Shore
59.	LLT	Landlord Tenant
60.	LOE	Level of Effort
61.	MAACM	Mid Atlantic Association for Court Management
62.	MACRO	Mediation and Conflict Resolution Office
63.	MAGS	Maryland Automated Guidelines System
64.	MCHC	Maryland Court Help Centers
65.	MDEC	Maryland Electronic Courts
66.	MDH	Maryland Department of Health
67.	MDJ	Maryland Judiciary
68.	MJC	Maryland Judicial Center
69.	MLA	Maryland Legal Aid
70.	MOU	Memorandum of Understanding
71.	MPC	Major Projects Committee
72.	MPME	Maryland Program for Mediator Excellence
73.	MS	Microsoft (with software: MS Word; MS Excel, etc.)
74.	MSCCSP	Maryland State Commission on Criminal Sentencing Policy
75.	MVA	Motor Vehicle Administration (Maryland)
76.	NAMI	National Alliance Mental Illness
77.	NCR	Not Criminally Responsible
78.	NCSC	National Center for State Courts
79.	NOA	Notice of Appeal
80.	OAG	Office of Attorney General
81.	ОАН	Office of Administrative Hearings
82.	ODR	Online Dispute Resolution



#	Abbreviation	Description
83.	ODY	Odyssey
84.	OFM	Odyssey Financial Manager
85.	OFS	Odyssey File and Serve
86.	OPD	Office of the Public Defender
87.	P&P	Parole and Probation
88.	PBJ	<u>Probation Before Judgment</u>
89.	PC	Post-Conviction
90.	PIA	Public Information Act
91.	PII	Personally Identifiable Information
92.	PJA	Public Judicial Access
93.	PMO	Project Management Office
94.	PPO	Peace/Protective Order
95.	PSC/OPSC	(Office of) Problem-Solving Courts
96.	QA	Quality Assurance
97.	QRC	Quick Reference Card
98.	QRG	Quick Reference Guide
99.	RCS	Revenue Collection System
100.	RFP	Request for Proposal
101.	SAO	State's Attorney Office
102.	SCA	State Court Administrator
103.	SCM	Supreme Court of Maryland (formerly Court of Appeals)
104.	SIJS	Special Immigrant Juvenile Status
105.	SME	Subject Matter Expert
106.	SP	SharePoint
107.	SRL	Self-Represented Litigant
108.	SRS	System Report Specification
109.	SSN	Social Security Number
110.	TE/DTE	(Department of) <u>Technology Education</u>
111.	THO	Tenant Holding Over
112.	TPR	Termination of Parental Rights
113.	UCS	Uniform Court System
114.	UES	Upper Eastern Shore
115.	V&V	Verification and Validation
116.	VINE	<u>Victim Information Network Everyday</u>
117.	VOP	Violation of Probation
118.	VPN	Virtual Private Network
119.	ZfG	Zoom for Government