



**ADMINISTRATIVE
OFFICE OF THE COURTS**

GOVERNMENT RELATIONS
INFORMATION TECHNOLOGY
INTERNAL AFFAIRS
JUDICIAL COLLEGE OF MARYLAND
OPERATIONS
PROGRAMS

**Questions/Responses No. 2 to the
Request for Proposals (RFP) K17-0074-29
Information Security Awareness & Education**

Ladies and Gentlemen:

The following questions for the above referenced RFP were received by e-mail and are answered and posted for all prospective Offerors. The statements and interpretations contained in the following responses to questions are not binding on the Maryland Judiciary unless the RFP is expressly amended. Nothing in the Maryland Judiciary's response to these questions is to be construed as agreement to or acceptance by the Maryland Judiciary of any statement or interpretation on the part of the Offeror asking the question.

4. Question: Is it Maryland Judiciary's intent that the modules be housed outside of the ELMS system? Or inside of the system?

Response: Outside- in the SaaS product.

5. Question: Regarding SOW 2.3.1 (SaaS based) what does the State mean specifically? Can you please provide an example of the expectation?

Response: SaaS- Software as a service- cloud based- not on premise. An example of a SaaS product is Office 365.

6. Question: Does AOC expect to see some resumes of professionals working on this contract? Key players? PM? Technical SMEs?

Response: Not necessarily. We plan to award the Offeror that provides the best technical response to the requirements listed in Section 2 of the RFP.

7. Question: The proposal is currently due on May 23rd. However, there may be more questions that may arise as we proceed with preparing our

proposal. Would AOC consider extending the dead line by a week or so? We want to make sure that we prepare high quality proposal and it may be advantageous if the dead line is extended.

Response: If questions arise that may considerably change responses in the proposal, we would consider extending the date. As of now, that is not the case, therefore the closing date is May 23.

Issued by: Whitney Williams
Procurement Officer
May 17, 2017