ADMINISTRATIVE
OFFICE OF THE COURTS

GOVERNMENT RELATIONS & PUBLIC AFFAIRS
INFORMATION TECHNOLOGY
INTERNAL AFFAIRS
JUDICIAL COLLEGE OF MARYLAND
OPERATIONS
PROGRAMS

Questions/Responses No. 1 to the

Request for Proposals (RFP) K18-0053-25

Suppress Personal Information

Ladies and Gentlemen:

The following questions for the above referenced RFP were received by e-mail and are answered and posted for all prospective Offerors. The statements and interpretations contained in the following responses to questions are not binding on the Maryland Judiciary unless the RFP is expressly amended. Nothing in the Maryland Judiciary's response to these questions is to be construed as agreement to or acceptance by the Maryland Judiciary of any statement or interpretation on the part of the Offeror asking the question.

1. Question: What triggered the reason for this service need for your judicial personnel and is there a specific incident(s) that we should be aware of when responding?

   Response: No, we are being proactive.

2. Question: Are you attempting to have personal and private DATA removed and suppressed on the internet of your organization or positively elevating their reputation management contents- OR BOTH?

   Response: Trying to suppress personal/private data on the internet only.

3. Question: Will users desire to have their online personal data monitored and/or removed?

   Response: Yes

4. Question: Is there unfavorable 'news' content that your organization is looking to suppress for said individuals?

   Response: No

5. Question: Is the Maryland Judiciary desiring to have information on users of the service and their desired data selections removed/suppressed for a short period of time, a long period of time or permanently? (Data aggregate sites are considered a wash, rinse and repeat process)

   Response: Long period to permanently.

6. Question: Do you have an idea of when you would like the service to begin?

   Response: Upon contract execution.

Issued by: Yashica Forrester
Procurement Officer
December 27, 2017