



# Administrative Office of the Courts

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## Operations Division

### Amendment #1

### Request for Proposals

K18-0057-29

### Criminal, Civil and Family – SMS Text Notification System

This Amendment is being issued to amend and clarify certain information contained in the above named RFP. All information contained herein is binding on all Offerors who respond to this RFP. Specific parts of the RFP have been amended. The following changes/additions are listed below; new language has been underlined and language deleted has been marked with a ~~strikeout~~ (ex. ~~language deleted~~)

#### **1. ADD RFP Section 2.2.1 8, Two Factor Authentication**

Two Factor Authentication (2FA) consists of UN/PW along with a verification token (i.e., a code sent to your mobile that you have to enter into an app along with your credentials) for application login. We are not having users login to an app at this point, which is why it wasn't in the RFP. I said we wanted the capability for the sake of extensibility later. Its standard practice to allow for 2FA now and all of the vendors should have that option.

#### **2. ADD RFP Section 2.2.1 9, Voice Call Feature**

The AOC is not soliciting a voice call feature initially for the PJA project, but it may be considered in the future.

#### **3. ADD Attachment G**

Issued by: Khrystine Bunche, Procurement Officer

March 13, 2018