



# Administrative Office of the Courts

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## Operations Division

**Questions/Responses No. 1 to the  
Request for Proposals (RFP) K18-0057-29  
Criminal, Civil and Family – SMS Text Notification System**

Ladies and Gentlemen:

The following questions for the above referenced RFP were received by e-mail and are answered and posted for all prospective Offerors. The statements and interpretations contained in the following responses to questions are not binding on the Maryland Judiciary unless the RFP is expressly amended. Nothing in the Maryland Judiciary's response to these questions is to be construed as agreement to or acceptance by the Maryland Judiciary of any statement or interpretation on the part of the Offeror asking the question.

1. Question: Can you provide clarification on item 7 in section 2.2.1? Are you saying that the Offeror does not need to address these items?

**Response: Yes, in essence, the AOC is acting as the application provider and are managing the scope of work in the referenced section. To clarify the statement, "resubmittal when delivery failures are received" delivery failures will have to be sent from the aggregator to the AOC but how those failures are handled are within the applications.**

2. Question: Can you provide the JIS Information Security Policy, The State's System Development Life Cycle (SDLC) methodology, The State Information Technology Security Policy and Standards, and The Judiciary's new Enterprise Architecture?

**Response: See Attachment G**

Issued by: Khrystine Bunche  
Procurement Officer  
March 13, 2018