



Administrative Office of the Courts

Operations Division

Questions/Responses No. 1

JIS COA Webcasting Upgrade Services

PROJECT # K19-0037-260

Ladies and Gentlemen:

The following questions for the above referenced RFP were received by the procurement officer and are answered and posted for all prospective Offerors. The statements and interpretations contained in the following responses to questions are not binding on the Maryland Judiciary unless the RFP is expressly amended. Nothing in the Maryland Judiciary's response to these questions is to be construed as agreement to or acceptance by the Maryland Judiciary of any statement or interpretation on the part of the Offeror asking the question.

- 1) **Question:** Will AOC be opened to a different streaming option?
Response: No, this project is only for hardware and software support.

- 2) **Question:** Do you have to be an authorized vendor?
Response: No, whoever you must be able to provide support

- 3) **Question:** Will on site services be required?
Response: Yes, some on site services will be required on an as needed basis.

- 4) **Question:** What type of response time will you require? How many sites?
Response: A response time of ASAP. Only one site and one room.

Date Issued: October 12, 2018

Issued by: April Molley, Procurement Officer