



Administrative Office of the Courts

Operations Division

Questions/Responses No. 1 to the Request for Proposals (RFP) K20-0028-29 Data Warehouse and Business Intelligence Solution

Ladies and Gentlemen:

The following questions for the above referenced RFP were received by e-mail and are answered and posted for all prospective Offerors. The statements and interpretations contained in the following responses to questions are not binding on the Maryland Judiciary unless the RFP is expressly amended. Nothing in the Maryland Judiciary's response to these questions is to be construed as agreement to or acceptance by the Maryland Judiciary of any statement or interpretation on the part of the Offeror asking the question.

1. Question: Is there an incumbent on this contract?

Response: No.

2. Question: What reporting tools does the Judiciary currently use?

Response: Oracle Business Intelligence Enterprise Edition for application specific reporting; OBIA for Financials.

3. Question: How many case, and court systems do you have?

Response: We have many case systems but are systematically implementing a state-wide solution- MDEC. This solution is now in 21 out of 24 counties. The legacy case systems will be sunset as the roll out is completed.

4. Question: How many are off-the-shelf vs. custom?

Response: MDEC is an off the shelf system from Tyler Technologies that has incorporated customizations for the Judiciary.

5. Question: Do you have in-house subject matter experts (SMEs) for each system?

Response: Yes, we have SMEs for each system

6. Question: Will analysts have direct access to data environments?

Response: If needed yes to a test environment.

7. Question: How many Business Units will be part of the project?

Response: Pilot will include approximately 50 people in several business units.

8. Question: Does the Judiciary have any rules or regulations that needs to be considered in proposing solution, to ensure compliance?

Response: IT Security Policy, Confidentiality Agreement-
<https://www.mdcourts.gov/procurement>

9. Question: Is the 120-day deadline for Phase I flexible?

Response: No

10. Question: Whether companies from Outside USA can apply for this? (like, from India or Canada)

Response: Yes, reference Section 1.26 in the RFP.

11. Question: Whether we need to come over there for meetings?

Response: Yes, reference Section 2.3.1 in the RFP.

12. Question: Can we perform the tasks (related to RFP) outside USA? (like, from India or Canada)

Response: No

Issued by Yashica Forrester,
Procurement Officer
October 4, 2019