



Administrative Office of the Courts

Operations Division

Questions/Responses No. 2 to the Request for Proposals (RFP) K20-0042-29 JIS Service Desk Technicians

Ladies and Gentlemen:

The following questions for the above referenced RFP were received by e-mail and are answered and posted for all prospective Offerors. The statements and interpretations contained in the following responses to questions are not binding on the Maryland Judiciary unless the RFP is expressly amended. Nothing in the Maryland Judiciary's response to these questions is to be construed as agreement to or acceptance by the Maryland Judiciary of any statement or interpretation on the part of the Offeror asking the question.

7. Question: In order to offer the optimum possible candidates to fill the 'Service Desk Technician' position, would the AOC consider accepting more than two candidates for the 'Service Desk Technician' position in the proposal submission?

Response: No, we will only accept a maximum of two candidates per Offeror.

8. Question: In July, a solicitation was posted for 3 service desk technicians (K20-0009-29). Is the old one still open? Or is the new one replacing that one?

Response: This is a new RFP. The old RFP has been awarded.

9. Question: Are there any plans that only the incumbent candidates will be hired and not the new ones?

Response: This RFP solicitation will be open to anyone who meet the qualifications. Consideration will be given to all proposals that meet the minimum requirements.

Issued by Yashica Forrester,
Procurement Officer
October 4, 2019