

Gelisa Lewis

From: Connect
Sent: Monday, November 02, 2015 8:52 AM
To: Connect
Cc: Melinda Jensen; Lee Robinson; Patricia Tummer; Theresa Nudell; Andrew Beck; Mark McGonigle
Subject: CONNECT Testing Support: You've Got Questions- We Have [ways to get] the Answers!

During your Parallel Testing, these are the three steps you should take to get assistance and answers to your questions:

- 1) Go to the [CONNECTed Online Training Library](#)
 - Self-Service Tasks can be found at this link [HERE](#)
 - Manager activities can be found at this link [HERE](#)

- 2) Contact your CONNECTor...Find them in the PDF file [HERE](#)
 - You have a local support resource known as a CONNECTor. CONNECTors are well trained and can usually answer your question or assist you right away. Click on the link above to make sure you know the local CONNECTor(s) near you.

- 3) Contact the CONNECT Hotline at 410-260-6550.

The CONNECT Team

