

VINE is a free service that allows you to anonymously check an offender's custody status by phone, website, or mobile app. You can also register to receive automated notifications about changes in custody status by phone, email, text, or mobile app. TTY service for people with hearing loss is also available.

Write down the following information, remove this panel, and keep it in a safe place:

Offender Name

Offender Number

Your four-digit PIN

VINE Facts

- If you feel you are in danger, call 911 immediately.
- VINE is confidential. The offender will not know you are registered with this service.
- VINE provides information on offenders in custody in Maryland
- VINE calls automatically when an offender's custody status changes. You may get a call from VINE in the middle of the night.
- Write down your PIN and keep it in a safe place. For safety reasons, do not share this information with others.
- If you do not answer a notification call, VINE will leave a message and will continue calling back, up to 24-48 hours, or until you enter your PIN.
- Do not register a phone number that rings to a switchboard.
- You can register multiple phone numbers and email addresses for notifications.
- If you forget your PIN, call the toll-free number and press zero. You will be transferred to an operator who can help you reset your PIN, or cancel the notification.
- Operators are available 24/7 to assist you.

IMPORTANT!

IF YOUR PHONE NUMBER OR EMAIL CHANGES, IT IS YOUR RESPONSIBILITY to call VINE at 1-866-634-8463 or go to www.vinelink.com and follow the instructions on how to change your phone, text, or email registration. Unless you update your information, VINE will be unable to contact you when necessary.



Download the VINELink mobile app. Search for "VINELink" on your mobile device app store or scan this QR code.



Do not rely solely on VINE for your safety. If you feel you are in danger, call 911.

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Maryland VINE

**Offender Custody Status Information
Victim Notification Services
Victim Resource Directory**

A service provided by
Maryland Department of Public Safety and
Correctional Services(DPSCS)

1-866-634-8463

TTY: 1-866-847-1298

WWW.VINELINK.COM

Information

VINE is a service that lets victims of crime and other concerned citizens access timely and reliable information regarding offenders. VINE is offered free of charge to registrants, is completely confidential, and features multiple language support.

Registration

If the offender is in custody, you can register to be notified about the following events:

- Offender Custody Status
- Probation/Parole status
- Protective orders
- Court events

To access offender custody information and register to be notified:

- Call **1-866-634-8463**
- Visit www.vinelink.com
- Download the VINELink mobile app
- TTY users, call **1-866-847-1298**

Notification

The VINE service allows you to select your preferred notification method:

- Phone
- Text
- Mobile App
- Email
- TTY

Phone Notifications

If registering a phone number, you will be asked to create a four-digit personal identification number (PIN). When VINE calls, listen to the message. The PIN will be used to confirm that the call was received. Make sure your PIN is easy to remember.



Notification Events

Once you are registered, VINE will notify you of offender status changes, such as:

- Release
- Transfer
- Escape
- Probation/parole information
- Protective order information
- Court case information

Notes

Maryland VINE
1-866-634-8463
TTY: 1-866-847-1298
VINELink.com

A screenshot of a mobile application interface. At the top, it says "DEMO STATE" and "NATIONAL CENTER FOR VICTIMS OF CRIME". Below that is the address "2000 M ST. NW Suite 400 Washington, DC 20036 District of Columbia" and the phone number "(202) 467-8700". There is a link to the website "Website <https://victims-of-crime.org/>". The bottom section has tabs for "ABOUT" and "CONTACT US", and a "SERVICES OFFERED" list which includes "Victim Assistance", "Crisis Support", "Basic Needs", "Legal Assistance", "Financial Assistance", "Children's Services", and "Information About Offender". A yellow "QUICK EXIT" button is located at the bottom right.

Division of Parole and Probation
Victim Services
410-585-3340

Victim Services Corrections
410-585-3348

Pretrial Detention and Services
410-209-4416 or 410-545-8278

Corrections
1-866-606-7789 or 410-585-3331

Parole Commission
1-877-241-5428 or 410-585-3213

Criminal Injuries Compensation
410-585-3010 or 1-888-679-9347

Maryland Sex Offender Registry
410-585-3604

Maryland Sex Offender Alert Line
1-866-559-8017

National Domestic Violence Hotline
1-800-799-SAFE (1-800-799-7233)

National Organization for Victim Assistance
1-800-879-6682

National Center for Victims of Crime
202-467-8700

VINE Service Provider Directory

Connect with local, regional, and national victim service providers through the VINE Service Provider Directory. The directory is a comprehensive listing of support services, such as victim assistance, crisis support, basic needs, healthcare, counseling, legal assistance, financial assistance, and children's services. Access the directory by visiting VINELink.com or using the VINELink mobile app. Click "FIND SERVICE PROVIDERS" to begin.