OPERATIONS SUBCOMMITTEE

June 2021

PURPOSE

Formulate recommendations regarding policies and procedures to ensure the fair and equitable treatment of all people who use services, conduct business, or work within the Judiciary.

CREATED TWO WORKGROUPS:

- Employee Survey Workgroup
 - o Disseminated survey to employees throughout the Judiciary to gauge:
 - employee satisfaction/dissatisfaction with their jobs
 - employee thoughts regarding the existence of discriminatory or biased practices within the Judiciary
 - O Responses received from more than ½ of the employees
 - Responses are being analyzed for discussion and possible formulation of recommendations
 - Survey to be conducted annually
- Public Perceptions Workgroup
 - Drafting survey for court users to:
 - solicit feedback regarding their experiences with the Judiciary
 - determine if there are perceived biased or discriminatory practices toward court users
 - Survey will be accessed via link on court documents and posted on bulletin boards in courthouses
 - Survey to be ongoing