

4/23/17

Hello GEARS Users,

The GEARS Team will begin deployment for the GEARS 9.2 Upgrade starting at 5 PM on Wednesday 4/26. Please complete all processing and be out of the system no later than this time. You will not have any access to GEARS from Wednesday evening (4/26) through Monday (5/1) morning. Please plan your work days accordingly.

Also, please be sure to review the attached document for additional information and reminders. It is essential that you share this information with all GEARS users in your department/court.

Description:	GEARS 9.2 Upgrade
System Offline Date/Time:	Wednesday, April 26 th at 5:00 PM
Expected Available Date/Time:	Monday, May 1 st at 8:00 AM

We will send another communication letting you know when the system is available for use. ***Even if you can see a log in screen, please do not try to use GEARS until you receive the confirmation email.*** We may be working on tasks that require the system to be online, though the system is not fully operational. Logging in before being told the system is ready could have negative impacts on our progress and system-wide availability.

We appreciate your patience during this scheduled upgrade outage. Please do not hesitate to contact a member of the GEARS Team or the Service Now Help Desk if you have any concerns.

Regards,

The GEARS Team