Plan. In advance of your hearing:

Check Your Equipment. Make sure your internet is fast enough to support audio and video. Make sure you have a working camera and microphone. Find a quiet space. Use headphones if you have them. Test the Software and Practice Using It. Either download the software or try it in your web browser Watch a short video on how to use the software at support.zoom.us Let the Court Know If You Have Evidence or Witnesses. Tell the court if you have witnesses. You may need a subpoena. Witnesses should follow these guidelines when they testify remotely. Ask the court how you should provide evidence. You need to provide photos, documents and other items at least two days before the hearing. Request an Interpreter or an Accommodation. Let the court know right away if you will need an interpreter or accommodation. Use the Request for Spoken Language Interpreter or the Request for Accommodation for Person with a Disability. Prepare. Just before your hearing: Look Nice. Dress in clothes that you would wear if you were going to court in person. Turn on the lights. Be sure there are no bright lights or windows behind you. Avoid virtual backgrounds.	
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□ Re-test your video and sound. If you are having trouble, tell the court right away.

☐ Make sure your device is fully charged or plugged in.

Log in Early.

 \square Have the meeting ID or link and passcode ready.

It's time! During your hearing:

Pay Attention.

- ☐ Follow directions given by the judge or other court staff.
- ☐ Speak slowly and clearly. Try to avoid speaking over others.
- □ Identify yourself when you start speaking.
- \square Do not engage in other business during the hearing.

Monitor Your Equipment.

- ☐ Let the court know if you cannot hear or see or if you are having trouble with software.
- ☐ Mute yourself when you are not speaking. To do this, click the microphone found on the bottom left-hand corner of your Zoom navigation menu.
- ☐ Use a headset with a noise canceling microphone if available.
- ☐ Do not turn off your camera unless you are directed to do so by the judge.

Need legal help?

Maryland Court Help Center

410-260-1392

mdcourts.gov/courthelp

