

Administrative Office of the Courts

Operations Division

Questions/Responses No. 2 to the Request for Proposals (RFP) K19-0077-29 eLicense User & Tech Support

Ladies and Gentlemen:

The following questions for the above referenced RFP were received by e-mail and are answered and posted for all prospective Offerors. The statements and interpretations contained in the following responses to questions are not binding on the Maryland Judiciary unless the RFP is expressly amended. Nothing in the Maryland Judiciary's response to these questions is to be construed as agreement to or acceptance by the Maryland Judiciary of any statement or interpretation on the part of the Offeror asking the question.

11. **Question:** Will there be any GFE, GFP, and/or GFI provided/required for this contract? If so, will the State please provide a list of the same?

GFE: Government furnished equipment (aka Customer furnished equipment) GFP: Government furnished property (aka Customer furnished property) GFI: Government furnished information (aka Customer furnished information)

Response: Will provided a color printer that is the same model that the Court sites use and will provide system documentation and a functionality/user guide.

12. **Question:** Is the \$10 million requirement for Cyber Insurance in Section 2.10 a mandatory requirement? Would it be possible to have this requirement removed or reduced, since it is extremely cost prohibitive to small businesses?

Response: Offeror can lower the cyber insurance at their discretion, and we will evaluate the proposal.

13. **Question:** Will the State provide Labor Categories and descriptions for each task? Or, should we use labor categories in the CATS+ contract as our source?

Response: CATS+

Issued by: Yashica Forrester Procurement Officer April 9, 2019